

## Addresses and points-of-contact

### Operations Engineers on duty

Phone +47 79 02 25 55 Fax +47 79 02 37 81

E-mail: [sgs@ksat.no](mailto:sgs@ksat.no)

### Station Manager – Overall responsibility SvalSat

Sten-Christian Pedersen, Phone +47 79 02 25 65 Mobile + 47 91 58 18 24

E-mail: [stenp@ksat.no](mailto:stenp@ksat.no)

### Engineering Manager SvalSat

Finn Aage Sivertsen, Phone +47 79 02 25 62 Mobile + 47 90 19 60 56

E-mail: [finns@ksat.no](mailto:finns@ksat.no)

### Shipping address

Kongsberg Satellite Services AS Dep SvalSat

P.O.Box 458 – Road 700

9171 Longyearbyen – Svalbard

### Head Office Tromsø

Kongsberg Satellite Services AS, Phone +47 77 60 02 50, Fax +47 77 60 02 99

E-mail: [ksat@ksat.no](mailto:ksat@ksat.no)

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## Other information

### Taxi

*Svalbard Maxi Taxi* +47 79 02 13 05

*Longyearbyen Taxi* +47 79 02 13 75

### Hotel

*Radisson SAS Polar Hotel* +47 79 02 34 50

*Spitsbergen Hotel* +47 79 02 62 00

*Spitsbergen Guest House* +47 79 02 63 00

### Rental car

*Arctic Autorent AS* +47 91 70 22 58

*Svalbard Auto* +47 79 02 49 30

*Svalbard Scooterutleie* +47 79 02 46 61

### Shops

Food and groceries: *Svalbardbutikken*

open from 10 – 20 on weekdays.

Sat: 10 – 18 and Sun: 14 – 18.

### Bank

*Sparebank1 Nord-Norge*

Mon – Fri 10 – 15:30

Phone +47 79 02 29 10

### Travel and tour operators

[www.spitsbergentravel.com](http://www.spitsbergentravel.com)

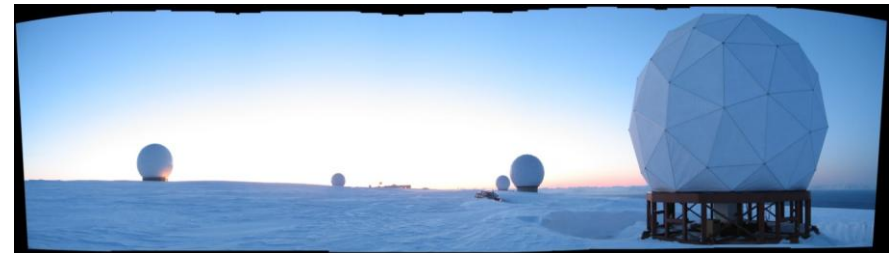
[www.basecampexplorer.com](http://www.basecampexplorer.com)

[www.wildlife.no](http://www.wildlife.no)

# Welcome to Svalbard

and

# Kongsberg Satellite Services AS SvalSat



It is a pleasure to welcome you to SvalSat.

We hope you will enjoy your stay  
at the World's northernmost  
Polar Satellite Ground Station.



KONGSBERG

*World Class – Through people, technology and dedication*

## Polar bear and weapon

Most people visiting Svalbard dream of having a glimpse of the King of the Arctic. The polar bear is a protected species and it is illegal to disturb them and any other wildlife in Svalbard. The polar bears view humans with curiosity. They are very unpredictable and dangerous animals which may attack you.



### **Avoid all contact with polar bears.**

Everyone should therefore carry, and be able to use, a weapon when outside Longyearbyen. When outdoors on the SvalSat site you have to be accompanied by someone with weapon. Visitors must under no circumstances leave the station or antenna building without talking to the crew in advance. All SvalSat crew have skills in the use of arms.

At the SvalSat road, you must never leave the car. If you get stuck and don't have a weapon available, please wait for assistance and stay in the car.

## Climate

Though generally cold, the weather in Svalbard is actually milder than other places at the same latitude in the Arctic or Antarctic. Average temperature for January is -16 °C (+3 °F), and in July +6 °C (43 °F). The northern arm of the Gulf Stream reaches to the west coast of Svalbard. This often causes abrupt changes in the weather. Fog is quite common during the summer.

The sun does not set from April 20<sup>th</sup> to August 23<sup>rd</sup>, while it is below the horizon from October 26<sup>th</sup> to February 16<sup>th</sup>.

## Clothing

Winter season: We recommend that you bring warm winter clothing such as warm down jacket and outer trousers, mittens, face mask, woolen cap and winter boots. Remember to cover your skin to minimize the risk of frostbite.

Summer season: we recommend two outer layers, a fleece for warmth and a wind jacket, together with a woolen cap, gloves and hiking boots.

## Shoes

Most places in Svalbard has kept the old mining company town tradition of not to use outdoor shoes indoors. You will be asked to take off your shoes at SvalSat, so please bring indoor shoes or slippers.

## Transportation to and from SvalSat

The road to SvalSat is a private road closed by a remotely controlled road block near the old Mine No. 3. Transportation arrangement for visitors will be made on a case by case basis with the SvalSat crew on duty. Visitors may use a taxi or rental car but **must always call** the Operations Engineer on duty **before** starting their journey. This is to check that the road conditions are safe.

Bad weather or danger of avalanche during winter season may close the road. This may result in you having to spend the night at the station. Bring a sleeping bag if possible. If the road is closed for a period of days personnel will be transported by helicopter to or from SvalSat.

## Food and beverages

We have no canteen at SvalSat, but we do have a nice kitchen available. Visitors must bring their own food or go to Longyearbyen for lunch.

*If you have any questions please don't hesitate to ask any of the staff*